

HUAWEI CLOUD Compliance with PDPL of the Republic of Peru

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Contents

1 Overview.....	1
1.1 Scope of Application.....	1
1.2 Purpose of Publication.....	1
1.3 Basic Definitions.....	1
2 Cloud Services Privacy Protection Responsibilities Breakdown.....	3
3 Peruvian Personal data Protection Law (PDPL) Overview.....	5
3.1 Peruvian PDPL Background.....	5
3.2 HUAWEI CLOUD's Role under Peruvian PDPL.....	5
4 How HUAWEI CLOUD is Satisfying the Requirements of Peruvian PDPL.....	7
4.1 HUAWEI CLOUD Privacy Commitment.....	7
4.2 HUAWEI CLOUD Basic Privacy Protection Principles.....	7
4.3 HUAWEI CLOUD's Compliance Measures in Response to Peruvian PDPL.....	8
5 How HUAWEI CLOUD Supports Customers to Comply with Peruvian PDPL.....	22
5.1 Customers' Privacy Protection Responsibilities under Peruvian PDPL.....	22
5.2 How HUAWEI CLOUD Products and Services Help Customers Implementing Content Data Privacy and Security.....	30
6 HUAWEI CLOUD Privacy Protection Related Certifications.....	39
7 Conclusion.....	41
8 Version History.....	42

1 Overview

1.1 Scope of Application

The information provided in this document applies to HUAWEI CLOUD and all its products and services available in the Republic of Peru ("Peru").

1.2 Purpose of Publication

This document is intended to help customers understand:

- HUAWEI CLOUD's privacy protection responsibility model;
- Peruvian privacy protection laws and regulations;
- HUAWEI CLOUD's responsibilities on compliance with Peruvian privacy protection laws and regulations;
- HUAWEI CLOUD's controls and achievements in privacy management;
- Customers' responsibilities and obligations when falling under Peruvian privacy protection regulations jurisdiction, as specified in the responsibility model;
- How to leverage HUAWEI CLOUD's security products and services to achieve Peruvian privacy protection compliance.

1.3 Basic Definitions

- **Personal data**
Any information about a natural person that identifies him/her or makes him/her identifiable through means that can be reasonably used.
- **Personal data bank**
Organized set of personal data, automated or not, regardless of the medium, be it physical, magnetic, digital, optical or others to be created, regardless of the form or modality of their creation, formation, storage, organization and access.
- **Sensitive data**

Personal data consisting of biometric data that by themselves can identify the holder; data referring to racial and ethnic origin; economic income; political, religious, philosophical or moral opinions or convictions; union membership; and information related to health or sex life.

- **Personal data subject**

Natural person to whom the personal data corresponds.

- **Controller of the personal data bank**

Natural person, legal person of private law or public entity that determines the purpose and content of the personal data bank, their processing and the security measures.

- **Processor of the personal data bank**

Any natural person, legal person under private law or public entity that alone or acting jointly with another performs the processing of personal data on behalf of the controller of the personal data bank.

- **Cross-border flow of personal data**

International transfer of personal data to an addressee located in a country other than the country of origin of the personal data, regardless of the media on which they are found, the means by which the transfer was made or the processing they receive.

- **Sufficient level of protection for personal data**

A level of protection that includes at least the recording and respect for the guiding principles of this Law, as well as technical security and confidentiality measures, appropriate according to the category of data in question.

- **HUAWEI CLOUD**

HUAWEI CLOUD is the cloud service brand of the HUAWEI marquee, committed to providing stable, secure, reliable, and sustainable cloud services.

- **Customer**

Registered users having a business relationship with HUAWEI CLOUD.

- **Account Information**

Personal data, such as names, phone numbers, email addresses, bank accounts and billing information provided by customers to HUAWEI CLOUD when creating or managing their HUAWEI CLOUD accounts. HUAWEI CLOUD acts as the controller of the personal data bank of any personal data included within account information.

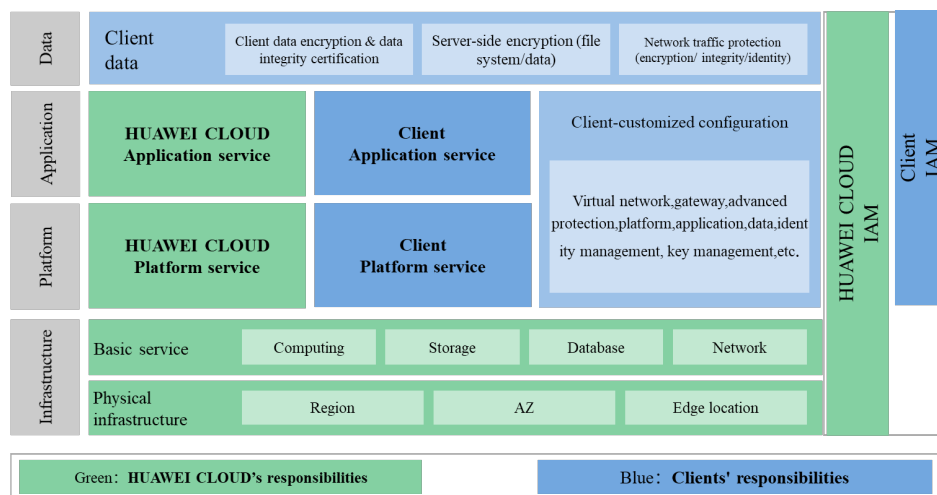
- **Content Data**

Data stored or processed during the use of HUAWEI CLOUD services, including but not limited to documents, software, images, and audio and video files.

2 Cloud Services Privacy Protection Responsibilities Breakdown

Due to the complex cloud service business model, the security protection of personal data is not the sole responsibility of one single party, but requires the joint efforts of both the customer and HUAWEI CLOUD. As a result, HUAWEI CLOUD proposes a responsibility sharing model to help customers to understand the privacy protection responsibility scope for both parties and ensure the coverage of all areas of privacy protection. Below is an overview of the responsibilities distribution model between the customer and HUAWEI CLOUD:

Figure 2-1 Responsibility Sharing Model



As shown in the above figure, the privacy protection responsibilities are distributed between HUAWEI CLOUD and customers as below:

HUAWEI CLOUD: As the Cloud Service Provider (CSP), HUAWEI CLOUD is not only responsible for the security and compliance of personal data collected or processed during business operations, but also for the platform security defined by the security and compliance of HUAWEI CLOUD's infrastructure, including the cloud platform and software applications offered to customers.

- **Protection of Customer Privacy:** HUAWEI CLOUD identifies and protects customers' personal data. HUAWEI CLOUD's policy, processes and operations

not only resulted in the formulation of privacy protection policies but also in the deployment of active privacy control measures, such as anonymization, data encryption, system and platform security protections, all helping to ensure the security of customers' personal data.

- **Platform and Customer Security Support:** HUAWEI CLOUD is responsible for the security and compliance of the platform and infrastructure included in the cloud service, ensuring the platform and applications' security levels comply with the requirements of applicable privacy protection laws and regulations. At the same time, HUAWEI CLOUD provides customers with a variety of privacy protection technologies and services in order to help customers protect their privacy, such as access control, authentication, data encryption, logging and auditing functions, in order to help customers protect their privacy according to their commercial requirements.

Customer: As purchaser of HUAWEI CLOUD's products and services, customers are free to decide on how to use them to store or process content data, which may include personal data. Therefore, customers are responsible of Content Security, which is defined as the security and compliance of content data.

Content Data Protection: Customers should correctly and comprehensively identify personal data in the cloud, formulate policies to protect data security and privacy, and finally select appropriate privacy protection measures. Specific measures shall include security configuration based on business and privacy protection requirements, such as operating system configuration, network settings, security protection, database encryption, policy configuration and set appropriate access controls and password policies.

Respond to personal data subject requests: Customers shall guarantee the rights of personal data subjects and respond to their requests in a timely manner. In the case of a personal data breach, the customer shall notify both regulatory authorities and personal data subjects, and take adequate actions in accordance with regulatory requirements.

3 Peruvian Personal data Protection Law (PDPL) Overview

3.1 Peruvian PDPL Background

In 1993, the Peruvian Constitution recognized the protection of personal data as a fundamental right, providing the constitutional basis for the security of personal data. In 2011, Peru enacted Law No. 29733 on the Protection of Personal data ("PDPL"), which establishes a systematic and comprehensive mechanism for the protection of personal data. This law is currently the most important legal basis for the protection of personal data in Peru. Since then, the PDPL has been revised several times in order to further improve its operability. Peru promulgated the Supreme Decree No. 003-2013-JUS in 2013. The decree detailed the content of PDPL, clarified the responsibilities of all parties involved in the process of personal data protection, and promoted the smooth implementation of PDPL. In 2017, Peru issued Legislative Decree No. 1353, which revised and updated the PDPL again, adding new content such as the situations in which personal data is processed without the consent of the personal data subject, so that it can better adapt to social development. This document is applicable to PDPL and relevant regulations that have come into effect on the date of promulgation, and may be adjusted accordingly according to applicable laws and regulations.

3.2 HUAWEI CLOUD's Role under Peruvian PDPL

Personal data processed by HUAWEI CLOUD mainly includes customers' content data and Personal data provided by customers when performing operations on HUAWEI CLOUD platform, including but not limited to registering, purchasing services, real-name authentication and service support. As customers have full control over their content data, when processing personal data included in content data, HUAWEI CLOUD is generally regarded as the processor of the personal data bank. HUAWEI CLOUD acts as the controller of the personal data bank when dealing with personal data provided by the customers' set up or management of their HUAWEI CLOUD account.

HUAWEI CLOUD acts as the controller of the personal data bank of customers' personal data: When a customer performs operations on HUAWEI

CLOUD platform, including but not limited to registering, purchasing services, real-name authentication and service support, HUAWEI CLOUD will collect some personal data, such as the customer's name, address, ID number, bank accounts, and others types of information according to the service used. HUAWEI CLOUD is ultimately responsible for the security and privacy protection of such customers' personal data, ensuring that the collection, processing and storage procedures comply with legal requirements, responding to personal data subjects' requests, complying with the PDPL requirements regarding limited disclosure, and finally taking actions to avoid data breaches.

HUAWEI CLOUD acts as the processor of the personal data bank of customer's content data: When customers use HUAWEI CLOUD services or applications on behalf of a controller of the personal data bank to process personal data included in their content, HUAWEI CLOUD is the processor of the personal data bank. HUAWEI CLOUD processes personal data on behalf of customers in accordance with personal data processing requirements or instructions from the controller of the personal data bank, and maintains records of data processing operations.

4

How HUAWEI CLOUD is Satisfying the Requirements of Peruvian PDPL

4.1 HUAWEI CLOUD Privacy Commitment

HUAWEI CLOUD has placed cyber security and privacy protection as top priorities. HUAWEI CLOUD has fully integrated cyber security and privacy protection into each cloud service providing and promising to provide customers with stable, reliable, secure, trustworthy, and evolvable services while respecting and protecting customers' privacy.

HUAWEI CLOUD solemnly treats and actively assumes corresponding responsibilities to comply with global privacy protection laws and regulations. HUAWEI CLOUD not only has set up professional privacy protection teams, but also develops and optimizes processes and new technologies, and continuously builds up privacy protection capabilities to achieve its own privacy protection objectives: strictly safeguarding services' boundaries, protecting customers' personal data security, and helping customers implement privacy protections.

4.2 HUAWEI CLOUD Basic Privacy Protection Principles

- **Lawfulness, Fairness and Transparency**
HUAWEI CLOUD processes personal data of personal data subjects lawfully, fairly and in a transparent manner.
- **Purpose Limitation**
HUAWEI CLOUD collects personal data for determined, explicit and lawful purposes and will not further process the data in a manner that is incompatible with those purposes.
- **Data Minimization**
When HUAWEI CLOUD processes personal data, personal data shall be adequate, relevant, and limited to what is necessary in relation to the purposes for which the data is processed. Personal data will be anonymized or pseudonymized to the extent possible to reduce the risks for personal data subjects.

- **Accuracy**
HUAWEI CLOUD ensures that personal data is accurate and, when necessary, kept up to date. Every reasonable step must be taken to ensure that inaccurate personal data is erased or rectified without delay depending on the purpose of data processing.
- **Storage Limitation**
Personal data will not be kept beyond the period necessary for the purposes of data processing.
- **Integrity and Confidentiality**
Taking into account the existing technical capabilities, implementation costs, and likelihood and severity of privacy risks, HUAWEI CLOUD processes personal data in a manner that ensures appropriate security of the personal data, including protection against accidental or unlawful destruction, loss, alteration, or unauthorized access and disclosure by using appropriate technical or organizational measures.
- **Accountability**
HUAWEI CLOUD is responsible for and able to demonstrate compliance with the preceding principles.

4.3 HUAWEI CLOUD's Compliance Measures in Response to Peruvian PDPL

Based on the characteristics of HUAWEI CLOUD's business and in accordance with the requirements of the Peruvian PDPL, HUAWEI CLOUD, as a legal entity that processes personal data, assumes two roles of controller and processor of personal data bank in different scenarios. HUAWEI CLOUD actively responds and fulfills its obligations by adopting the following personal data protection mechanisms and technologies to comply with the requirements of the Peruvian PDPL. It should be noted that the Peruvian PDPL has undergone several revisions after its official promulgation. Therefore, in order to fully demonstrate HUAWEI CLOUD's compliance with Peru's PDPL, the following specific requirements applicable to HUAWEI CLOUD not only incorporate the content of PDPL, but also supplement relevant regulations.

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
Guiding Principles	<p>HUAWEI CLOUD, as the controller of the personal data bank, shall meet the following conditions when processing personal data:</p> <ul style="list-style-type: none"> • Collecting personal data through lawful means and processing personal data in accordance with the law. • Obtaining the consent of the personal data subject. • To limit the collection and processing of personal data to the minimum necessary for determined, explicit and legitimate purposes. • Ensuring the accuracy of the personal data collected and processed. • Ensuring that personal data is not stored for longer than is necessary for the purposes for which they were collected. • To take the necessary technical, organizational and legal measures to safeguard the security of personal data. • To provide a sufficient level of protection for the cross-border flow of personal data. 	<p>HUAWEI CLOUD follows the basic principles of privacy protection of being lawful, fair, and transparent. When a customer registers for an account, HUAWEI CLOUD will provide the "Privacy Statement" and obtain the customer's consent. Customers can also directly check HUAWEI CLOUD's "Privacy Statement" on the official website.</p> <p>HUAWEI CLOUD follows the basic principles of data minimization. HUAWEI CLOUD will evaluate business needs before collecting personal data, collect only the minimum personal data required by the business, clarify the type of personal data collected, and select the appropriate and legal personal data collection basis.</p> <p>HUAWEI CLOUD regularly reviews the collection, use and disclosure purposes of personal data, and anonymizes or deletes personal data that are no longer needed; Customers can also delete the data which is saved in HUAWEI CLOUD by cancelling their account on the official website.</p> <p>HUAWEI CLOUD ensures that the personal data of</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		<p>the customer is complete, accurate and not misleading and is updated as necessary. Based on the purposes of data Processing, HUAWEI CLOUD takes appropriate measures to ensure that inaccurate personal data is deleted or corrected in a timely manner. HUAWEI CLOUD adopts appropriate technical and organizational measures to protect personal data from accidental or illegal damage, loss, tampering, unauthorized access, or disclosure, with consideration to current technology capabilities, implementation costs, privacy risk levels and probabilities.</p> <p>HUAWEI CLOUD has established data centers in multiple countries around the world. If cross-border data transfer is involved during service operations and O&M, the transfer shall comply with local privacy protection laws and regulations and pass strict internal review. For example, cross-border data transfer shall be performed after a data transfer agreement is signed or the customer's explicit consent is obtained. This is to ensure that personal data is processed</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		lawfully, fairly and in a transparent manner.

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
Processing of personal data	<p>HUAWEI CLOUD shall fully protect the rights of personal data subject when processing personal data.</p> <p>When processing personal data, HUAWEI CLOUD shall inform the personal data subject of the following information in detailed, simple, express, unequivocal manner, and obtain the informed, explicit and clear consent of the personal data subject in advance:</p> <ul style="list-style-type: none"> • Purpose of processing personal data; • Information about the transfer of personal data, including the location of the server, the country to which the data is transferred and so on; • The identity of the recipient of the personal data; • The identity and address of the controller and processor (if any); • Personal data to be provided and the consequences of refusal to provide; • The time for storing personal data; • The rights of personal data subjects and the ways to exercise them. <p>HUAWEI CLOUD shall obtain the written consent of the personal data subject when processing sensitive data.</p> <p>HUAWEI CLOUD shall provide a convenient, efficient, unconditional, free, and ready way to withdraw the consent of the personal data subject.</p> <p>HUAWEI CLOUD shall conduct cross-border flow of personal</p>	<p>When the personal data subject proposes to exercise his rights, HUAWEI CLOUD provides customers with a variety of convenient channels to exercise the rights of the personal data subject, including:</p> <ul style="list-style-type: none"> • Sending a request through the e-mail address indicated in the "Privacy Statement"; • Sending a request through the feedback page of HUAWEI CLOUD official website; • Submitting a request through the service ticket page. <p>HUAWEI CLOUD will respond and process the request immediately after verifying the identity of the requestor.</p> <p>HUAWEI CLOUD follows the basic principles of privacy protection of being lawful, fair, and transparent. When registering to HUAWEI CLOUD, customers are presented with the "Privacy Statement" requiring their consent. Customers can also directly check HUAWEI CLOUD's "Privacy Statement" on the official website. The Privacy Statement will show the types of personal data held by the entity responsible for</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
	<p>data under the premise of ensuring that the receiving country has an adequate level of personal data protection. If the receiving country does not have it, HUAWEI CLOUD shall handle it according to the provisions of PDPL.</p> <p>HUAWEI CLOUD shall take technical, organizational, and legal measures to safeguard personal data from tampering, loss, processing, or unauthorized access.</p> <p>HUAWEI CLOUD shall keep the personal data of the personal data subject confidential.</p>	<p>processing personal data and the purposes of use, introduce how HUAWEI CLOUD will collect and process customers' personal data, inform personal data subjects whether they must provide personal data, the consequences of refusing to provide personal data, the purposes of use of personal data, the categories of people to whom personal data will be transferred, and the rights and ways to request access to and correction of personal data.</p> <p>HUAWEI CLOUD provides customers with easy channels to withdraw consent and cancel accounts. Customers have the right to decide whether and when to withdraw consent or cancel accounts to stop the collection of their personal data by HUAWEI CLOUD's products or services. Withdrawal of consent will not affect the normal use of other HUAWEI CLOUD products or services.</p> <p>HUAWEI CLOUD has established data centers in multiple countries around the world. If cross-border data transfer is involved during service operations</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		<p>and O&M, the transfer shall comply with local privacy protection laws and regulations and pass strict internal review. For example, cross-border data transfer shall be performed after a data transfer agreement is signed or the customer's explicit consent is obtained. This is to ensure that personal data is processed lawfully, fairly and in a transparent manner.</p> <p>HUAWEI CLOUD has adopted strict administrative and technical controls to ensure personal data security in the access, transfer, storage, processing and other stages of personal data lifecycle:</p> <ul style="list-style-type: none"> • In terms of authentication, strict password policy and multi-factor authentication are adopted; • In the aspect of permission management, role-based access control and permission management for operation and maintenance personnel is implemented; • In terms of data processing, monitoring and auditing of access to

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		<p>critical systems through logging and auditing of data processing is adopted.</p> <p>In the confidentiality agreement signed between HUAWEI CLOUD and its employees, the confidentiality content and confidentiality period are stipulated, and even after the termination of their duties, they still have confidentiality obligations.</p>
Rights of the personal data subject	<p>Personal data subjects have the right to know, the right to access, the right to update, include, correct and delete, the right to object, the right to obtain objective processing, the right to block provision, the right to protection, and the right to compensation and so on. HUAWEI CLOUD shall respond to requests for personal data subjects' rights in accordance with the law.</p>	<p>When the personal data subject proposes to exercise his rights, HUAWEI CLOUD provides customers with a variety of convenient channels to exercise the rights of the personal data subject, including:</p> <ul style="list-style-type: none"> • Sending a request through the e-mail address indicated in the "Privacy Statement"; • Sending a request through the feedback page of HUAWEI CLOUD official website; • Submitting a request through the service ticket page. <p>HUAWEI CLOUD will respond and process the request immediately after verifying the identity of the requestor.</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
Obligations	<p>HUAWEI CLOUD, as the controller of the personal data bank, shall fulfill the following obligations:</p> <ul style="list-style-type: none"> • Inform the data subject of the statutory content and obtain prior informed, explicit and clear consent of the personal data subject to collect personal data by lawful means. • To collect and process only current, necessary, relevant and sufficient personal data that are relevant to the specific, explicit and lawful purposes for which they were collected. • To store personal data in a manner that enables the exercise of the rights of the personal data subject. • To delete, replace or, as the case may be, improve the personal data processed when it becomes aware that such data is inaccurate or incomplete, provided that the rights of the personal data subject are not affected. • At the request of personal data subject to delete the personal data processed when the personal data collected is no longer needed, no longer relevant to the purposes for which it was collected, or when the processing period has expired. 	<p>HUAWEI CLOUD follows the basic principles of privacy protection of being lawful, fair, and transparent. When registering to HUAWEI CLOUD, customers are presented with the "Privacy Statement" requiring their consent. Customers can also directly check HUAWEI CLOUD's "Privacy Statement" on the official website.</p> <p>HUAWEI CLOUD follows the basic principles of data minimization. HUAWEI CLOUD will evaluate business needs before collecting personal data, collect only the minimum personal data required by the business, clarify the type of personal data collected, and select the appropriate and legal personal data collection basis.</p> <p>HUAWEI CLOUD ensures that the personal data of the customer is complete, accurate and not misleading and is updated as necessary. Based on the purposes of data Processing, HUAWEI CLOUD takes appropriate measures to ensure that inaccurate personal data is deleted or corrected in a timely manner. HUAWEI CLOUD adopts appropriate technical and organizational</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		<p>measures to protect personal data from accidental or illegal damage, loss, tampering, unauthorized access, or disclosure, with consideration to current technology capabilities, implementation costs, privacy risk levels and probabilities.</p> <p>When the personal data subject proposes to exercise his rights, HUAWEI CLOUD provides customers with a variety of convenient channels to exercise the rights of the personal data subject, including:</p> <ul style="list-style-type: none"> • Sending a request through the e-mail address indicated in the "Privacy Statement"; • Sending a request through the feedback page of HUAWEI CLOUD official website; • Submitting a request through the service ticket page. <p>HUAWEI CLOUD will respond and process the request immediately after verifying the identity of the requestor.</p> <p>HUAWEI CLOUD regularly reviews the collection, use and disclosure purposes of personal data, and anonymizes or deletes personal data that are no longer needed;</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the controller of the personal data bank)	Measures Taken by HUAWEI CLOUD
		Customers can also delete the data which is saved in HUAWEI CLOUD by cancelling their account on the official website.

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the processor of the personal data bank)	Measures Taken by HUAWEI CLOUD
Guiding Principles	<p>HUAWEI CLOUD, as the processor of the personal data bank, shall meet the following conditions when processing personal data:</p> <ul style="list-style-type: none"> • Collecting personal data through lawful means and processing personal data in accordance with the law. • Obtaining the consent of the personal data subject. • To limit the collection and processing of personal data to the minimum necessary for determined, explicit and legitimate purposes. • Ensuring the accuracy of the personal data collected and processed. • Ensuring that personal data is not stored for longer than is necessary for the purposes for which they were collected. • To take the necessary technical, organizational and legal measures to safeguard the security of personal data. • To provide a sufficient level of protection for the cross-border flow of personal data. 	<p>As the processor of the personal data bank, HUAWEI CLOUD only follows the customer's instructions regarding data processing. The purpose and scope of content data collection are managed by the customer.</p> <p>HUAWEI CLOUD has adopted strict administrative and technical controls to ensure personal data security in the access, transfer, storage, processing and other stages of personal data lifecycle:</p> <ul style="list-style-type: none"> • In terms of authentication, strict password policy and multi-factor authentication are adopted; • In the aspect of permission management, role-based access control and permission management for operation and maintenance personnel is implemented; • In terms of data processing, monitoring and auditing of access to critical systems through logging and auditing of data processing is adopted. <p>Customers can also understand the privacy</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the processor of the personal data bank)	Measures Taken by HUAWEI CLOUD
		<p>security controls within HUAWEI CLOUD's environment through HUAWEI CLOUD security reports or certifications. HUAWEI CLOUD has obtained multiple certifications in relation to privacy compliance international standard, including ISO 27701, ISO 29151, ISO 27018, BS 10012, SOC2 privacy audit reports., etc. (Detailed certifications are described in Chapter 6). ISO 27018 is the International Code of Conduct focused on personal data protection in the cloud. The pass of ISO 27018 indicates that HUAWEI CLOUD has a complete personal data protection management system</p>

Core Requirements of PDPL	Specific Requirements Applicable to HUAWEI CLOUD (As the processor of the personal data bank)	Measures Taken by HUAWEI CLOUD
Obligations	<p>HUAWEI CLOUD, as the processor of the personal data bank, shall fulfill the following obligations:</p> <ul style="list-style-type: none"> • Inform the data subject of the statutory content and obtain prior informed, explicit and clear consent of the personal data subject to collect personal data by lawful means. • To collect and process only current, necessary, relevant and sufficient personal data that are relevant to the specific, explicit and lawful purposes for which they were collected. • To store personal data in a manner that enables the exercise of the rights of the personal data subject. • To delete, replace or, as the case may be, improve the personal data processed when it becomes aware that such data is inaccurate or incomplete, provided that the rights of the personal data subject are not affected. • At the request of personal data subject to delete the personal data processed when the personal data collected is no longer needed, no longer relevant to the purposes for which it was collected, or when the processing period has expired. 	<p>As the processor of personal data bank, HUAWEI CLOUD only follows the customer's instructions regarding data processing. The purpose and scope of content data collection are managed by the customer.</p> <p>For customer content data, when the customer takes the initiative to delete the data or needs to delete the data due to the expiration of the service, HUAWEI CLOUD will strictly follow the data destruction standards and the agreement with the customer to erase the stored customer content data and ensure that the data is not recoverable.</p>

5 How HUAWEI CLOUD Supports Customers to Comply with Peruvian PDPL

5.1 Customers' Privacy Protection Responsibilities under Peruvian PDPL

When the customer is the controller of the personal data bank and HUAWEI CLOUD provides assistance in processing personal data in the customer's content data, the customer is likely to fall within the jurisdiction of PDPL and relevant regulations. If so, customers should meet the compliance requirements of PDPL and relevant regulations, and HUAWEI CLOUD will provide compliance support to customers in the following areas.

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the controller of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
Guiding Principles	<p>Customer, as the controller of the personal data bank, shall meet the following conditions when processing personal data:</p> <ul style="list-style-type: none">• Collecting personal data through lawful means and processing personal data in accordance with the law.• Obtaining the consent of the personal data subject.• To limit the collection and processing of personal data to the minimum necessary for determined, explicit and legitimate purposes.• Ensuring the accuracy of the personal data collected and processed.• Ensuring that personal data is not stored for longer than is necessary for the purposes for which they were collected.• To take the necessary technical, organizational and legal measures to safeguard the security of personal data.• To provide a sufficient level of protection for the cross-border flow of personal data.	<p>HUAWEI CLOUD provides customers with a variety of privacy protection technologies and services in order to help customers protect their privacy, such as access control, authentication, data encryption, logging and auditing functions, in order to help customers protect their privacy according to their commercial requirements.</p> <p>Customers are advised to evaluate its products and services, and if it involves transferring personal data to places outside Peru, Customers are advised to implement the notification according to PDPL requirements.</p> <p>HUAWEI CLOUD has a dedicated team to ensure communication with customers. Customers can seek assistance from HUAWEI CLOUD through the service ticket page.</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the controller of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
Processing of personal data	<p>Customer shall fully protect the rights of personal data subject when processing personal data.</p> <p>When processing personal data, Customer shall inform the personal data subject of the following information in detailed, simple, express, unequivocal manner, and obtain the informed, explicit and clear consent of the personal data subject in advance:</p> <ul style="list-style-type: none">• Purpose of processing personal data;• Information about the transfer of personal data, including the location of the server, the country to which the data is transferred and so on;• The identity of the recipient of the personal data;• The identity and address of the controller and processor (if any);• Personal data to be provided and the consequences of refusal to provide;• The time for storing personal data;• The rights of personal data subjects and the ways to exercise them. <p>Customer shall obtain the written consent of the personal data subject when processing sensitive data.</p> <p>Customer shall provide a convenient, efficient, unconditional, free, and ready way to withdraw the consent of the personal data subject.</p> <p>Customer shall conduct cross-border flow of personal data under the premise of ensuring that the receiving country has an</p>	<p>Some of HUAWEI CLOUD's products and services provide functions or capabilities that better fulfill the requirements of privacy protection laws on informing personal data subjects. For example, customers can use HUAWEI CLOUD's interface to upload their privacy policy. It is suggested that customers clearly state the purpose of personal data processing and the legal basis for satisfaction in the Privacy Statement. HUAWEI CLOUD can provide customers with the ability to record the operation related to the personal data subject giving his content.</p> <p>HUAWEI CLOUD provides customers with a variety of privacy protection technologies and services in order to help customers protect their privacy, such as access control, authentication, data encryption, logging and auditing functions, in order to help customers protect their privacy according to their commercial requirements.</p> <p>Customers are advised to evaluate the level of personal data protection provided by the countries involved in the</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the controller of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
	<p>adequate level of personal data protection. If the receiving country does not have it, Customer shall handle it according to the provisions of PDPL.</p> <p>Customer shall take technical, organizational, and legal measures to safeguard personal data from tampering, loss, processing, or unauthorized access.</p> <p>Customer shall keep the personal data of the personal data subject confidential.</p>	<p>data transfer and to formalize mechanisms for the cross-border transfer of personal data.</p> <p>HUAWEI CLOUD has a dedicated team to ensure communication with customers. Customers can seek assistance from HUAWEI CLOUD through the service ticket page.</p>
Rights of the personal data subject	<p>Personal data subjects have the right to know, the right to access, the right to update, include, correct and delete, the right to object, the right to obtain objective processing, the right to block provision, the right to protection, and the right to compensation, and so on. Customer shall respond to requests for personal data subjects' rights in accordance with the law.</p>	<p>HUAWEI CLOUD has a dedicated team to ensure communication with customers. Customers can seek assistance from HUAWEI CLOUD through the service ticket page.</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the controller of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
Obligations	<p>Customer, as the controller of the personal data bank, shall fulfill the following obligations:</p> <ul style="list-style-type: none">• Inform the data subject of the statutory content and obtain prior informed, explicit and clear consent of the personal data subject to collect personal data by lawful means.• To collect and process only current, necessary, relevant and sufficient personal data that are relevant to the specific, explicit and lawful purposes for which they were collected.• To store personal data in a manner that enables the exercise of the rights of the personal data subject.• To delete, replace or, as the case may be, improve the personal data processed when it becomes aware that such data is inaccurate or incomplete, provided that the rights of the personal data subject are not affected.• At the request of personal data subject to delete the personal data processed when the personal data collected is no longer needed, no longer relevant to the purposes for which it was collected, or when the processing period has expired.	<p>Some of HUAWEI CLOUD's products and services provide functions or capabilities that better fulfill the requirements of privacy protection laws on informing data subjects. For example, customers can use HUAWEI CLOUD's interface to upload their privacy policy. It is suggested that customers clearly state the purpose of personal data processing and the legal basis for satisfaction in the Privacy Statement. HUAWEI CLOUD can provide customers with the ability to record the operation related to the data subject giving his content.</p> <p>Data deletion function is provided in most HUAWEI CLOUD products or services enabling customers to delete content data.</p> <p>HUAWEI CLOUD has a dedicated team to ensure communication with customers. Customers can seek assistance from HUAWEI CLOUD through the service ticket page.</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the processor of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
Guiding Principles	<p>Customer, as the processor of the personal data bank, shall meet the following conditions when processing personal data:</p> <ul style="list-style-type: none">• Collecting personal data through lawful means and processing personal data in accordance with the law.• Obtaining the consent of the personal data subject.• To limit the collection and processing of personal data to the minimum necessary for determined, explicit and legitimate purposes.• Ensuring the accuracy of the personal data collected and processed.• Ensuring that personal data is not stored for longer than is necessary for the purposes for which they were collected.• To take the necessary technical, organizational and legal measures to safeguard the security of personal data.• To provide a sufficient level of protection for the cross-border flow of personal data.	<p>Customers are advised to process personal data only in accordance with the instructions of the controller of the personal data bank and for the purposes specified by the controller of the personal data bank.</p> <p>To deal with the possible risks of personal data leakage, destruction and loss, HUAWEI CLOUD has developed a number of systems and control measures to clarify the classification and grading standards for security events and security vulnerabilities and the corresponding processing procedures. In order to ensure that in the event of a security incident, the security risks that may arise are quickly reduced.</p> <p>HUAWEI CLOUD has set up a 24/7 professional security incident response team. In the event of a personal data security incident, HUAWEI CLOUD will record, report, and promptly inform the customer. The customer will be informed of the following: the personal data involved in the personal data security incident, the possible impact of the personal data security incident on the customer, the response measures</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the processor of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
		<p>HUAWEI CLOUD has taken, the recommended response measures for the customer, and the contact information of the person in charge of HUAWEI CLOUD.</p> <p>HUAWEI CLOUD provides computing, storage, database, network or other services to customers, and customers have many options to encrypt their content data when using the services, and HUAWEI CLOUD shall not access or use customer content data without customer's consent.</p> <p>Data deletion function is provided in most HUAWEI CLOUD products or services enabling customers to delete content data.</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the processor of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
Obligations	<p>Customer, as the processor of the personal data bank, shall fulfill the following obligations:</p> <ul style="list-style-type: none">• Inform the data subject of the statutory content and obtain prior informed, explicit and clear consent of the personal data subject to collect personal data by lawful means.• To collect and process only current, necessary, relevant and sufficient personal data that are relevant to the specific, explicit and lawful purposes for which they were collected.• To store personal data in a manner that enables the exercise of the rights of the personal data subject.• To delete, replace or, as the case may be, improve the personal data processed when it becomes aware that such data is inaccurate or incomplete, provided that the rights of the personal data subject are not affected.• At the request of personal data subject to delete the personal data processed when the personal data collected is no longer needed, no longer relevant to the purposes for which it was collected, or when the processing period has expired.	<p>Customers are advised to process personal data only in accordance with the instructions of the controller of the personal data bank and for the purposes specified by the controller of the personal data bank.</p> <p>To deal with the possible risks of personal data leakage, destruction and loss, HUAWEI CLOUD has developed a number of systems and control measures to clarify the classification and grading standards for security events and security vulnerabilities and the corresponding processing procedures. In order to ensure that in the event of a security incident, the security risks that may arise are quickly reduced.</p> <p>HUAWEI CLOUD has set up a 24/7 professional security incident response team. In the event of a personal data security incident, HUAWEI CLOUD will record, report, and promptly inform the customer. The customer will be informed of the following: the personal data involved in the personal data security incident, the possible impact of the personal data security incident on the customer, the response measures</p>

Core Requirements of PDPL	Specific Requirements Applicable to Customer (As the processor of the personal data bank)	Service Support Provided by HUAWEI CLOUD for Customers
		<p>HUAWEI CLOUD has taken, the recommended response measures for the customer, and the contact information of the person in charge of HUAWEI CLOUD.</p> <p>HUAWEI CLOUD provides computing, storage, database, network or other services to customers, and customers have many options to encrypt their content data when using the services, and HUAWEI CLOUD shall not access or use customer content data without customer's consent.</p> <p>Data deletion function is provided in most HUAWEI CLOUD products or services enabling customers to delete content data.</p>

5.2 How HUAWEI CLOUD Products and Services Help Customers Implementing Content Data Privacy and Security

HUAWEI CLOUD has a deep understanding of the importance of customers' privacy protection needs, combining it with its own privacy protection practices and technical capabilities in order to help customers to achieve compliance with the PDPL leveraging HUAWEI CLOUD products and services. HUAWEI CLOUD provides customers with a large range of products and services such as networking products, database products, security products, solutions for management and deployment as well as other products. Data protection, data deletion, network isolation, rights management and other functions implemented in HUAWEI CLOUD products can help customers implement privacy and security of content data.

- **Management and Deployment Products**

Product	Description	Corresponding Core Requirements and Control Measures
Identity and Access Management (IAM)	<p>Identity and Access Management (IAM) provides identity authentication and permissions management. With IAM, customers can create users for employees, applications, or systems in their organization, and control the users' permissions on owned resources.</p> <p>Through IAM, customers can perform user management, identity authentication, and fine-grained resource access control on the cloud to prevent unauthorized modification of content data.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Cloud Eye Service (CES)	<p>Providing customers with a multidimensional monitoring platform for elastic cloud servers, bandwidth and other resources.</p> <p>Through Cloud Eye, customers can have a comprehensive understanding of HUAWEI CLOUD resources usage and business operations status, and respond to alarms in time to ensure business continuity.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

Product	Description	Corresponding Core Requirements and Control Measures
RDS for MySQL (RDS)	<p>RDS for MySQL is a reliable and scalable cloud database service. Customers can deploy databases within minutes and stay focused on application development.</p> <ul style="list-style-type: none">Customers can achieve fully managed software and hardware deployment, installing patches, automated backup, monitoring metrics, fast scalability, restore backup data and other functions through RDS, and ensure zero data loss in the case of high business load.	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Elastic Cloud Server (ECS)	<p>Elastic Cloud Server (ECS) provides secure, scalable, on-demand computing resources, enabling customers to flexibly deploy applications and workloads.</p> <ul style="list-style-type: none">Through ECS, customers can realize multiple dimensions of security services such as Web application firewall and vulnerability scanning, realize security assessment of their own cloud environment, realize intelligent process management based on customizable whitelist mechanism, and realize a number of scanning services such as general Web vulnerability detection and third-party application vulnerability detection.	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

- **Security Products**

Product	Description	Corresponding Core Requirements and Control Measures
Database Security Service (DBSS)	<p>Database Security Service (DBSS) uses machine learning mechanism and big data technologies to protect customers' databases on the cloud, audit and detect risky behaviors, such as SQL injection, operational risks identification, etc.</p> <p>Customers can use DBSS to detect potential risks and ensure the security of their databases.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Data Encryption Workshop (DEW)	<p>Data Encryption Workshop (DEW) is a full-stack data encryption service. It covers Key Management Service (KMS), Key Pair Service (KPS), and Dedicated HSM. With DEW, customers can develop customized encryption applications, and integrate it with other HUAWEI CLOUD services to meet the most demanding encryption scenarios.</p> <p>Customers can also use the service to develop their own encryption applications.</p> <p>Customers can use DEW for centralized key lifecycle management to ensure the integrity of data storage procedures.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

Product	Description	Corresponding Core Requirements and Control Measures
Web Application Firewall (WAF)	<p>Web Application Firewall (WAF) can conduct multi-dimensional detection and protection of website traffic, combining with deep machine learning to identify malicious requests, protect against unknown threats, and block common attacks such as SQL injection or cross-site scripting.</p> <p>Customers can use WAF to protect their websites or servers from external attacks that affect the availability, security, or unwanted additional resources consumption of their web applications, reducing the risk of data tampering and theft.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Vulnerability Scan Service (VSS)	<p>Vulnerability Scan Service (VSS) is a multi-dimensional security detection service, with five core functions: web vulnerability scanning, asset content compliance detection, configuration baseline scanning, operating system vulnerability scanning, and identification of systems with a weak password.</p> <p>VSS enables customers to protect their data integrity by automatically identifying security threats on their exposed websites or servers.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

Product	Description	Corresponding Core Requirements and Control Measures
Advanced Anti-DDoS (AAD)	<p>Advanced Anti-DDoS (AAD) is a value-added security defense service that defends against large volumetric DDoS attacks on Internet servers.</p> <p>Customers can configure AAD to divert the attack traffic to high-defense IP addresses with significant defense capabilities for scrubbing, keeping customers' business stable and reliable.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

- **Network Products**

Product	Description	Corresponding Core Requirements and Control Measures
Virtual Private Network (VPN)	<p>Virtual Private Network (VPN) establishes a flexible, scalable IPsec encrypted communication channel between customers' local data center and their VPC on HUAWEI CLOUD.</p> <p>Customers can build a flexible and scalable hybrid cloud computing environment, and improve their security posture with encryption of the communication channel.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

Product	Description	Corresponding Core Requirements and Control Measures
Virtual Private Cloud (VPC)	<p>Virtual Private Cloud (VPC) enables customers to create private, isolated virtual networks on HUAWEI CLOUD. Customers can configure IP address ranges, subnets, and security groups, assign Elastic IP (EIP) addresses, and allocate bandwidth in a VPC.</p> <p>VPC is the customer's private network on the cloud, with 100% isolation from other customers, enhancing the data security on the cloud.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
API Gateway (APIG)	<p>API Gateway is a high-performance, high-availability, and high-security hosting service that helps customers build, manage, and deploy APIs at any scale.</p> <p>Customers can protect API through identity authentication and permission control provided by APIG and implement flexible and quota management and throttling user requests to protect backend services, flexible and secure open service capabilities.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

- **Storage Products**

Product	Description	Corresponding Core Requirements and Control Measures
Volume Backup Service (VBS)	<p>Volume Backup Service (VBS) creates online permanent incremental backup for cloud hard disk, automatically encrypts the backup disk data, and can restore the data to any backup point to enhance data availability.</p> <p>VBS can reduce the possibility of virus attack, human error deletion as well as hardware or software failure, protect data security and reliability, and reduce the risk of data tampering.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Cloud Server Backup Service (CSBS)	<p>Cloud Server Backup Service (CSBS) can simultaneously create a consistent online backup of multiple cloud drives within the cloud server.</p> <p>CSBS can reduce the possibility of virus attack, human error deletion as well as hardware or software failure, protect data security and reliability, and reduce the risk of data tampering.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>
Object Storage Service (OBS)	<p>Object Storage Service (OBS) provides stable, secure, efficient, and easy-to-use cloud storage service that lets customers store virtually any volume of unstructured data in any format and access it from anywhere using REST APIs.</p> <p>Customers can upload data through OBS encryption, authenticate the identity of users, and combine various methods and technologies to ensure the security of data transfer and access, and enable authentication protection for sensitive operations.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

Product	Description	Corresponding Core Requirements and Control Measures
Elastic Volume Service (EVS)	<p>Elastic Volume Service (EVS) provides persistent block storage, with advanced data redundancy and cache acceleration capabilities, EVS offers high availability and durability with an extremely low latency.</p> <p>Customers can use EVS encryption system disk and data disk, and the application of non-sensing, secure and convenient, can use the distributed multi-copy technology, to ensure that any copy of the failure of rapid data migration and restoration, to avoid a single hardware failure caused by data loss.</p>	<p>PDPL Article 16- Security of personal data processing</p> <p>PDPL Article 17- Confidentiality of personal data</p>

6 HUAWEI CLOUD Privacy Protection Related Certifications

HUAWEI CLOUD complies with all applicable privacy protection laws and regulations in the place where it operates. HUAWEI CLOUD has a professional legal team to closely monitor the update of laws and regulations, continuously track and analyze global laws and regulations, and ensure compliance with applicable laws and regulations. HUAWEI CLOUD's capabilities and achievements in privacy protection and personal data security have been widely recognized worldwide by third-party certifications. Up to now, HUAWEI CLOUD has obtained more than 20 certifications from more than ten organizations inside and outside China, including regional certifications on data security and global standard certifications related to privacy and data security.

Privacy Related Standard Certifications:

- **ISO 27701**
Privacy information management system certification. The ISO 27701 certification shows that HUAWEI CLOUD has established a solid management system related to data privacy protection.
- **ISO 29151**
International practical guide to the protection of personal identity information. The adoption of ISO 29151 confirms HUAWEI CLOUD's implementation of internationally recognized management measures for the entire lifecycle of personal data processing.
- **ISO 27018**
International code of conduct focused on the protection of personal data in Cloud. The adoption of ISO 27018 indicates that HUAWEI CLOUD has met the requirements of an internationally recognized personal data protection measures of public cloud platform, and can guarantee the security of customers' personal data.
- **BS 10012**
Personal information data management system standard issued by the British Standards Institute (BSI). The BS 10012 certification indicates that HUAWEI CLOUD offers a complete personal data protection system to ensure personal data security.

- **SOC Audit**

An independent audit report issued by a third party audit institution based on the relevant guidelines developed by the American Institute of Certified Public Accountants (AICPA) for the system and internal control of outsourced service providers. At present, HUAWEI CLOUD has passed the audit of SOC 1 Type II, SOC 2 Type II, SOC 2 Type I and released SOC 3 report.

Data Security Standard Certifications:

- ISO 27001 Information Security Management System Certification
- ISO 27017 Cloud Service Information Security Management System
- ISO 20000 Information Technology Service Management System Certification
- ISO 22301 Business Continuity Management System
- CSA STAR Cloud Security International Gold Certification
- PCI DSS Third-Party Payment Industry Data Security Standard Certification
- International Common Criteria (CC) EAL3+ Security Assessment Standard
- PCI 3DS supports the security standards implemented by 3DS

Regional Security Certifications:

- Multi-Tier Cloud Security (MTCS) Level3 (Singapore)
- Certification for the Capability of Protecting Cloud Service User Data (China)
- Trusted Cloud Service (China)
- Classified Cybersecurity Protection of China's Ministry of Public Security (China)
- Gold Operations and Management certification (China)
- Cloud Service Security Certification by Cyberspace Administration of China (China)
- ITSS Cloud Computing Service Capability Evaluation by the Ministry of Industry and Information Technology (China).

7 Conclusion

HUAWEI CLOUD always adheres to HUAWEI's "customer-centric" core values, fully understands the importance of customer personal security, and respects and protects customer privacy rights. HUAWEI CLOUD has industry-leading security and privacy protection technologies and provides customers with capabilities through cloud services and solutions to help customers cope with increasingly complex and open network environments and increasingly strict privacy protection laws and regulations.

To satisfy the requirements of local privacy protection laws and regulations, HUAWEI CLOUD follows up on the updates of relevant laws and regulations, converting new requirements into internal HUAWEI CLOUD regulations, and optimizing internal processes to ensure that all activities carried out by HUAWEI CLOUD meet the requirements of laws and regulations. HUAWEI CLOUD continuously develops and launches privacy protection related services and solutions to help customers implement privacy protection laws and regulations in each region.

Compliance with privacy protection laws and regulations is a long-term and multi-disciplinary activity. HUAWEI CLOUD is committed to continuously improving capabilities in the future in order to satisfy relevant laws and regulations and to build a secure and trustworthy cloud platform for customers.

This white paper is for reference only and does not have any legal effect or constitutes a legal advice. Customers should assess their use of cloud services as appropriate and ensure compliance with the PDPL of Peru when using HUAWEI CLOUD.

8

Version History

Date	Version	Description
November 2021	1.0	First release